meet**pat**®

Refill here. Everywhere.

Contents

Introduction

2 **Meet meetpat**

4 **Designed with the future in mind**

7 **Manufacturing and innovation**

9 **What sets us apart**

11 **Your partner in hydration**

16 **Global impact**

Explore the Range

21 **Range overview**

23 **Accessories and performance upgrades**

25 **Permanent Ground Mount**

27 **Permanent Ground Mount with Dog Bowl**

29 **Wall Mount**

31 **Permanent Chilled**

33 **Semi Permanent**

35 **Portable**

Support

37 **Service, support and warranty**

Meet meetpat

We believe clean, safe drinking water should be simple, seamless and everywhere. Across schools, parks, workplaces, events and public spaces, meetpat helps people stay hydrated wherever life takes them. On the move. At play. At work. Wherever people gather.

Our Story

Founded in 2013 by industrial designers Nick Robinson and Nick Roseby, meetpat began with a simple goal: to rethink public water stations. Drawing on their experience in large-scale manufacturing and product design, they set out to create better hydration solutions that combine thoughtful design, durability and real-world confidence.

Today, meetpat is a dedicated team designing and manufacturing premium refill stations that make drinking water more accessible for everyone.

Our products do more than deliver water. They help support healthier communities, reduce reliance on single-use plastic and create positive environmental impact through every refill.

Because hydration shouldn't be an afterthought. It should be intuitive. Accessible. Always within reach.

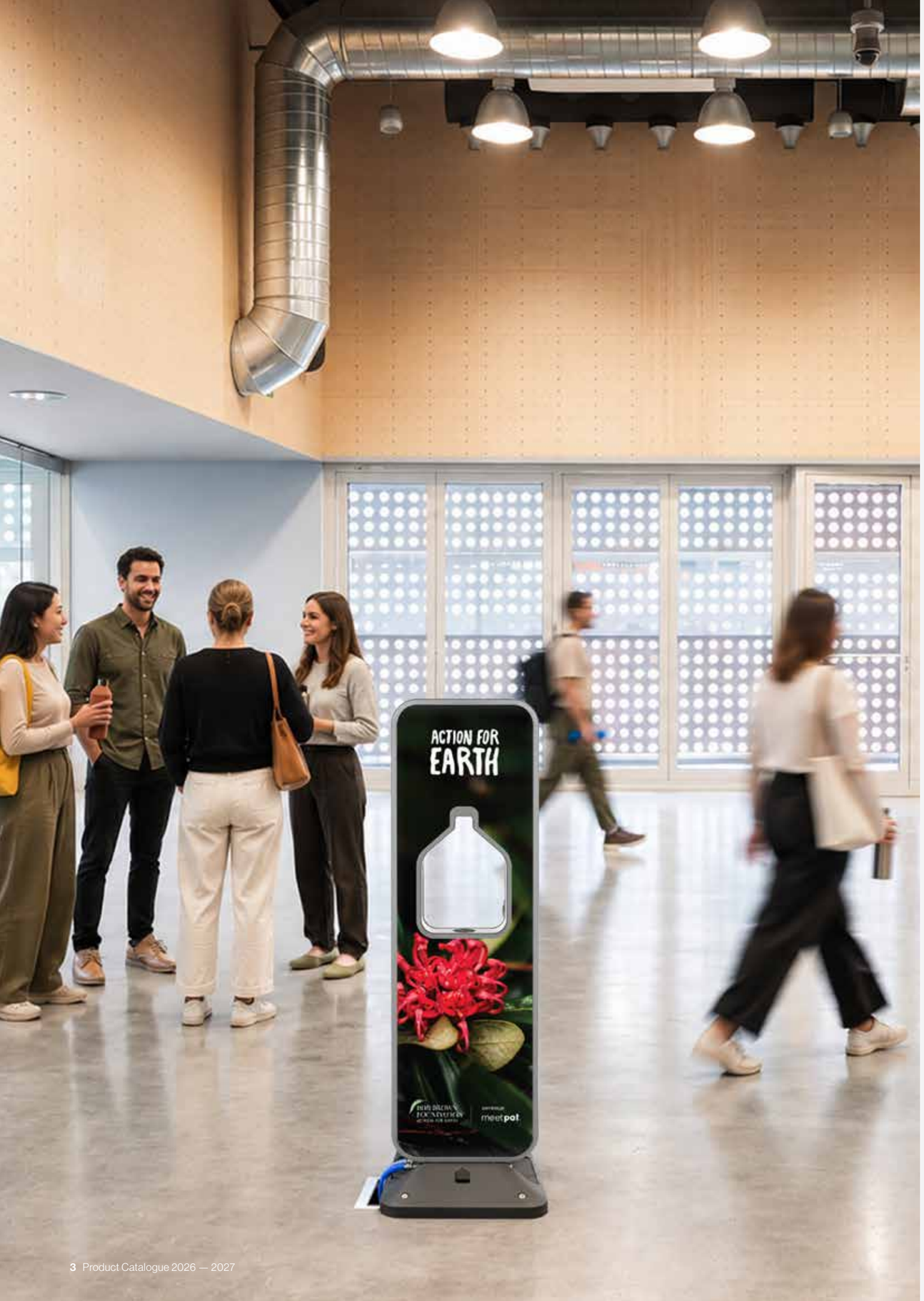
Wherever you go, we've got you covered.

Who's Pat?

People often ask. Our name comes from a simple idea: encouraging people to "meet the tap" — with a subtle nod to the team who started it all.

It's a name that reflects what we're all about: making clean, safe drinking water easy to access wherever people gather. Friendly, approachable and a little different — just like the people behind meetpat.

Nick Robinson + Nick Roseby
meetpat Co-Founders + Directors



Designed with the future in mind

Every refill is an opportunity to make a positive difference. Thoughtful design guides everything we do, from the materials we choose to the impact our stations make. By reducing waste and encouraging reusable bottles, we're helping create a better future for people, places and the planet.

Thoughtful by Design

Built to last. Designed to evolve. Every detail is considered, from material selection and modular construction through to packaging and labelling. Our purposeful modular approach allows components to be easily replaced or upgraded as meetpat technology advances, keeping both new and legacy stations performing for years to come. Less waste, longer product life and smarter use of resources. Better by design, today and into the future.

Supporting Meaningful Change

Creating positive change takes collaboration. Over the years, we've made significant financial contributions to organisations including WaterAid, Reforest Australia, the Bob Brown Foundation, Seed Mob and Farmers for Climate Action, supporting important environmental and community initiatives beyond the stations we build.

Every Refill Counts

Making drinking water freely accessible encourages the use of reusable bottles and helps reduce reliance on single-use plastics. One refill may seem small, but together they can make a lasting difference.

ONE STATION, LASTING IMPACT

The projected 10 year impact of one meetpat water refill station*

52,000
Litres of safe drinking water estimated to be provided.

86,000+
Single-use plastic bottles estimated to be avoided.

10+
tonnes of CO_2 emissions estimated to be avoided.

***Figures are based on the following assumptions:** Estimated 10 year impact per station, based on an average usage of 100 L per week, refilling 600 mL single-use bottles, and estimated emissions avoided through bottle replacement. These figures are estimates only and have not been measured or independently verified.

Manufacturing and innovation

Every meetpat refill station is thoughtfully designed and precision manufactured using quality materials, rigorous testing and strict quality control. The result is reliable, durable products that stand the test of time.

Australian Made

Designed, manufactured, assembled and quality checked under one roof in regional Albury, NSW. Our modular approach allows every station to be tailored, serviced and maintained with ease.

Driven by Innovation

Innovation never stands still. Customer feedback, emerging technologies and changing industry needs continue to shape every new generation of meetpat products. From improving functionality to introducing new features, every refinement is designed to deliver a better experience.

Precision Manufacturing

Quality starts long before a station is built. Every meetpat product is designed as a complete solution, from every component to the packaging and instructions. Rigorous testing and strict quality control are built into every stage, while our modular design supports efficient production and simplifies installation, servicing and maintenance for years to come.

Certified Quality

Quality is backed by recognised certifications and rigorous testing, giving confidence in safety, water quality and reliability.

— NSF Certified Components
— WaterMark Certified
— Lead-Free Waterways
— ACS Certified Components

What sets us apart

Every detail is designed with purpose. From premium materials and certified components to patented technology and ongoing support, meetpat stations are engineered to perform.

1

Trusted and Certified

Confidence in every component.

Every station is built around recognised drinking water standards and certified components, giving specifiers confidence in safety, quality and reliability where it matters most.

Certifications include:

— NSF Certified Components
— WaterMark Certified
— Lead-Free Waterways
— ACS Certified Components

2

Safe and Smart

Engineered to protect every refill.

Exclusive technology helps protect water quality, improve hygiene and simplify maintenance while delivering an intuitive, efficient refill experience.

Features include:

— Patented bottle refill window
— Concealed touch-free nozzle
— Laminar flow technology
— Autoflush technology
— Smart water metering
— Industry-leading filtration
— Low-voltage battery operation

3

Built to Last

Engineered for the long haul.

Built for demanding public environments, meetpat stations feature marine-grade stainless steel, vandal-resistant construction and modular components designed to withstand harsh all-weather conditions. Replaceable parts and serviceable fittings help maximise performance, extend product life and keep stations operating reliably for years to come.

4

Customisation

Configured for every project.

No two projects are the same. With an extensive range of configurations, performance upgrades, accessories and custom branding, every meetpat station can be tailored to suit your environment, users and project requirements.

Optional interchangeable graphic panels complete the solution, bringing your brand, artwork or messaging to life while allowing easy updates as your needs evolve.

5

Accessibility Built In

Inclusive for every user.

One of the few public hydration solutions with independently certified DDA/ADA accessibility. Thoughtfully integrated features support users of all ages and abilities while helping designers and specifiers specify with confidence.

Features include:

— Wheelchair-accessible clearances
— Touch-free activation
— Ergonomic adjustable refill heights
— Intuitive controls
— Single-handed operation

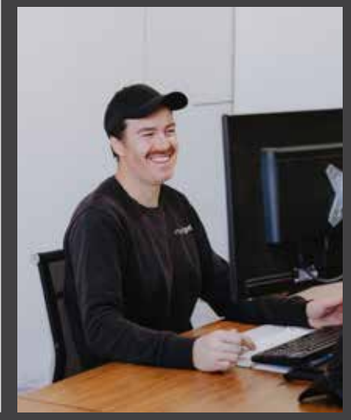
6

Ongoing Support

A partner for the long term.

Our commitment doesn't end at installation. With expert advice, preventative maintenance, genuine spare parts and responsive technical support, we help keep every meetpat station operating reliably.

Whether you need scheduled servicing, filter replacements, troubleshooting or replacement components, you'll have direct access to the people who know meetpat best.



Your partner in hydration

From concept to commissioning, we partner with you to deliver successful outcomes.

At meetpat, we do more than supply hydration stations—we partner with customers to deliver successful projects. From helping you select the right solution for your location, budget and requirements to custom branding, installation, servicing and ongoing support, our experienced team makes every stage simple, seamless and stress-free.

Whether you're installing a single station or rolling out a national network, we're here to help maximise the efficiency, longevity and value of your investment.

Our Project Process

1.	Let's Chat	We'll start with a quick onsite or virtual consultation to understand your project, site and goals before recommending the right solution.
2.	Solution and Proposal	Based on your site and requirements we'll develop a tailored solution, including product selection, options, graphics and pricing.
3.	Graphic Panels	Choose unbranded panels or customise your station with branded graphics. Supply your artwork or let our in-house team manage design, proofing, print and installation.
4.	Installation and Commissioning	Our experienced team manages installation, testing and commissioning to ensure your station is ready to perform from day one.
5.	Ongoing Support	Our partnership continues beyond installation, with servicing, maintenance and technical support to keep your meetpat station performing.

Newtown
Platforms
Newtown
NSW
Transport

Global impact

Designed in Australia.
Trusted Worldwide.

From global events and iconic destinations to local schools, parks and workplaces, meetpat refill stations deliver reliable hydration wherever people gather.

Trusted by organisations including the Australian Open, Formula 1, Coachella, the Paris Olympics and Adelaide Zoo, our products are built for environments that demand reliability.

Made for every environment

- Education
- Local Government
- Sport and Recreation
- Parks and Public Spaces
- Events and Festivals
- Commercial and Workplace
- Health and Community Facilities
- Tourism and Hospitality

Move.
Play.
Refill.
AlburyCity

From temporary events to permanent public installations, discover the meetpat solution that's right for your project.

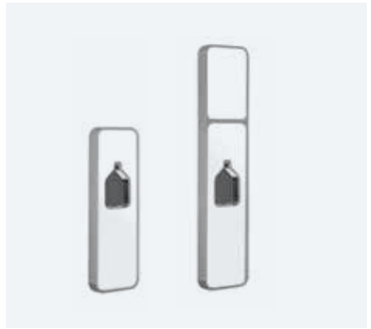
Explore the Range

Range overview

Thoughtfully designed for every environment, the meetpat range offers hydration solutions for projects of every size. Compare features, compatible accessories and performance upgrades to find your ideal station.

Permanent Ground Mount

Durable, high-capacity station built for permanent installations in busy public spaces and outdoor environments.



Permanent Wall Mount

Compact, space-saving option designed for environments where performance and accessibility matter most.

Permanent Chilled

Premium station delivering refreshing chilled water for high-use indoor and outdoor environments.

Semi Permanent

Robust, versatile freestanding station combining portable flexibility with the presence of a permanent installation.

Portable

Lightweight and event-ready, quick to set up, easy to move and ready to hydrate wherever it's needed.

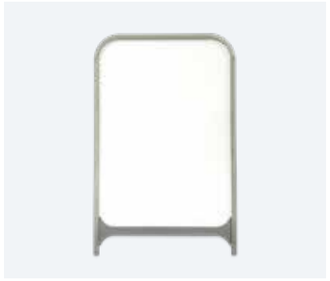
FEATURES	Permanent Ground Mount	Permanent Wall Mount	Permanent Chilled	Semi Permanent	Portable
Suitable for	High-use public spaces	High-use compact public spaces	High-use premium locations	Long term installations	Short term events
Size options	Standard or Tall	Standard or Tall	Standard or Tall	Standard	Standard
Configurations	12 options	2 options	6 options	2 options	2 options
Accessibility	DDA compliant	DDA compliant	DDA compliant	Disability accessible	Disability accessible
Touch-free	✓	✓	✓	✓	✓
Autoflush	✓	✓	✓	✓	✓
Digital Water Meter	✗	✗	✗	✓	✓
Licensed plumber required	✓	✓	✓	✗	✗
Electrical connection required	✗	✗	✓	✗	✗
Custom Graphics available	✓	✓	✓	✓	✓
COMPATIBLE ACCESSORIES					
Tall Extension	✓	✓	✓	✗	✗
Single or Dual Drinking Fountain options*	✓	✗	✓	✗	✗
Dog Bowl	✓	✗	✗	✗	✗
Bolt Down Kit	✗	✗	✗	✗	✓
Drink Safe Hose Kit	✗	✗	✗	✓	✓
Joiner Hose Kit	✗	✗	✗	✓	✓
Carry Bag	✗	✗	✗	✗	✓
PERFORMANCE UPGRADES					
Smart Water Meter Gen2	✓	✓	✓	✓	✓
4FC-P Filter	✓	✓	✓	✓	✓
2FC5 Filter	✓	✓	✓	✓	✓

*Drinking Fountains are not recommended for indoor installation due to splashing.

Accessories and Performance Upgrades

Extend the functionality and performance of your meetpat station with purpose-built accessories and upgrades tailored to your project.

ACCESSORIES



Tall Extension
Custom Branded PMTKGM000CS
Unbranded PMTKGM000US

Add height, branding space and presence with integrated solar LED lighting.

Drinking Fountain
PM-AK-01

Touch-free, self-draining stainless steel fountain with lead-free plumbing and DDA/ADA compliant accessibility.

Dog Bowl
PM-DB-02

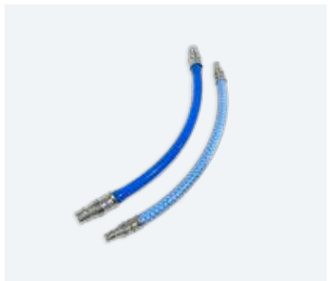
Foot-operated stainless steel dog bowl delivering fresh water with every use and self-draining to prevent stagnation.

Bolt Down Kit
PT-BK-01

Heavy-duty bolt-down kit with two non-slip ramps for added stability, designed for quick installation and removal.

Drink Safe Hose Kit
PT-HK-01-WM

Food-grade water supply and drainage hose kit for quick, reliable connection of Portable and Semi Permanent stations.



Joiner Hose Kit
PT-JK-01

Quick-connect kit for linking multiple stations of the same model to create additional refill points in one location.

Carry Bag
PT-CB-03

Purpose-made with shoulder strap, handles and wheels for easy transport of your Portable station, base and hoses.

PERFORMANCE UPGRADES

Smart Water Meter Gen2
TX-CT-01

Live water usage data via 4G connectivity, with an easy-to-use dashboard for remote monitoring and reporting.

4FC-P Filter
AX-FL-03

Advanced 15,000L capacity filtration reduces up to 99.8% of PFOA and PFOS, plus chlorine, lead, microplastics, particulates, taste and odour.

2FC5 Filter
AX-FR-01

High capacity 22,000L filtration reduces chlorine taste and odour, filters particles to 5 microns and helps inhibit bacterial growth.

NEW STANDARD INCLUSION

Autoflush

Exclusively designed and made by meetpat, Autoflush automatically flushes water lines to maintain fresher water and reliable performance.

Permanent Ground Mount

PRODUCT SNAPSHOT

Suitable for:
Demanding high-use environments

Size options:
Standard or Tall

Configurations:
6 options

Purpose-built for permanent installation in busy public environments. Combining durability, accessibility and flexible configurations, it's designed to perform wherever reliable hydration matters most.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height Tall 2070mm height
Operating Temperature	1˚C — 38˚C
Water Pressure	120kPa (1.2 bar) — 500kPa (5 bar)
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min* Drinking Fountain 1.7L/min*
Water Connection	1/2" threaded female connection
Drainage	40 mm PVC connection to stormwater, sewer or a suitable garden drainage

CONFIGURATIONS

Permanent Ground Mount
Standard
Custom Branded PMRSGM000CS
Unbranded PMRSGM000US

Permanent Ground Mount
Standard + Single Drinking Fountain
Custom Branded PMRSGMA10CS
Unbranded PMRSGMA10US

Permanent Ground Mount
Standard + Dual Drinking Fountain
Custom Branded PMRSGMA20CS
Unbranded PMRSGMA20US

Permanent Ground Mount
Tall
Custom Branded PMRSGMTK0CS
Unbranded PMRSGMTK0US

Permanent Ground Mount
Tall + Single Drinking Fountain
Custom Branded PMRSGMG10CS
Unbranded PMRSGMG10US

Permanent Ground Mount
Tall + Dual Drinking Fountain
Custom Branded PMRSGMG50CS
Unbranded PMRSGMG50US

Permanent Ground Mount with Dog Bowl

PRODUCT SNAPSHOT

Suitable for:
Demanding, high-use environments with pet traffic

Size options:
Standard or Tall

Configurations:
6 options

Designed for people and their pets. With dedicated drinking points for both people and dogs, it delivers a hygienic, durable and accessible hydration solution for parks, trails and other dog-friendly public spaces.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height Tall 2070mm height
Operating Temperature	1˚C — 38˚C
Water Pressure	120kPa (1.2 bar) — 500kPa (5 bar)
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min* Drinking Fountain 1.7L/min*
Water Connection	1/2" threaded male connection
Drainage	90mm PVC connection to stormwater, sewer or a suitable garden drainage

Seamlessly integrated drinking point for pets.

CONFIGURATIONS

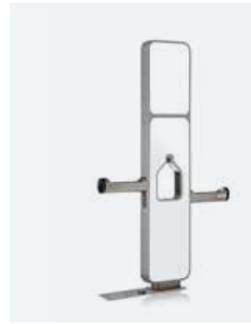
Permanent Ground Mount with Dog Bowl
Standard
Custom Branded PMRSGMDB0CS
Unbranded PMRSGMDB0US

Permanent Ground Mount with Dog Bowl
Standard + Single Drinking Fountain
Custom Branded PMRSGMG20CS
Unbranded PMRSGMG20US

Permanent Ground Mount with Dog Bowl
Standard + Dual Drinking Fountain
Custom Branded PMRSGMG60CS
Unbranded PMRSGMG60US

Permanent Ground Mount with Dog Bowl
Tall
Custom Branded PMRSGMG30CS
Unbranded PMRSGMG30US

Permanent Ground Mount with Dog Bowl
Tall + Single Drinking Fountain
Custom Branded PMRSGMG40CS
Unbranded PMRSGMG40US



Permanent Ground Mount with Dog Bowl
Tall + Dual Drinking Fountain
Custom Branded PMRSGMG70CS
Unbranded PMRSGMG70US

Note: Permanent Ground Mount with Dog Bowl range only available in Australia.

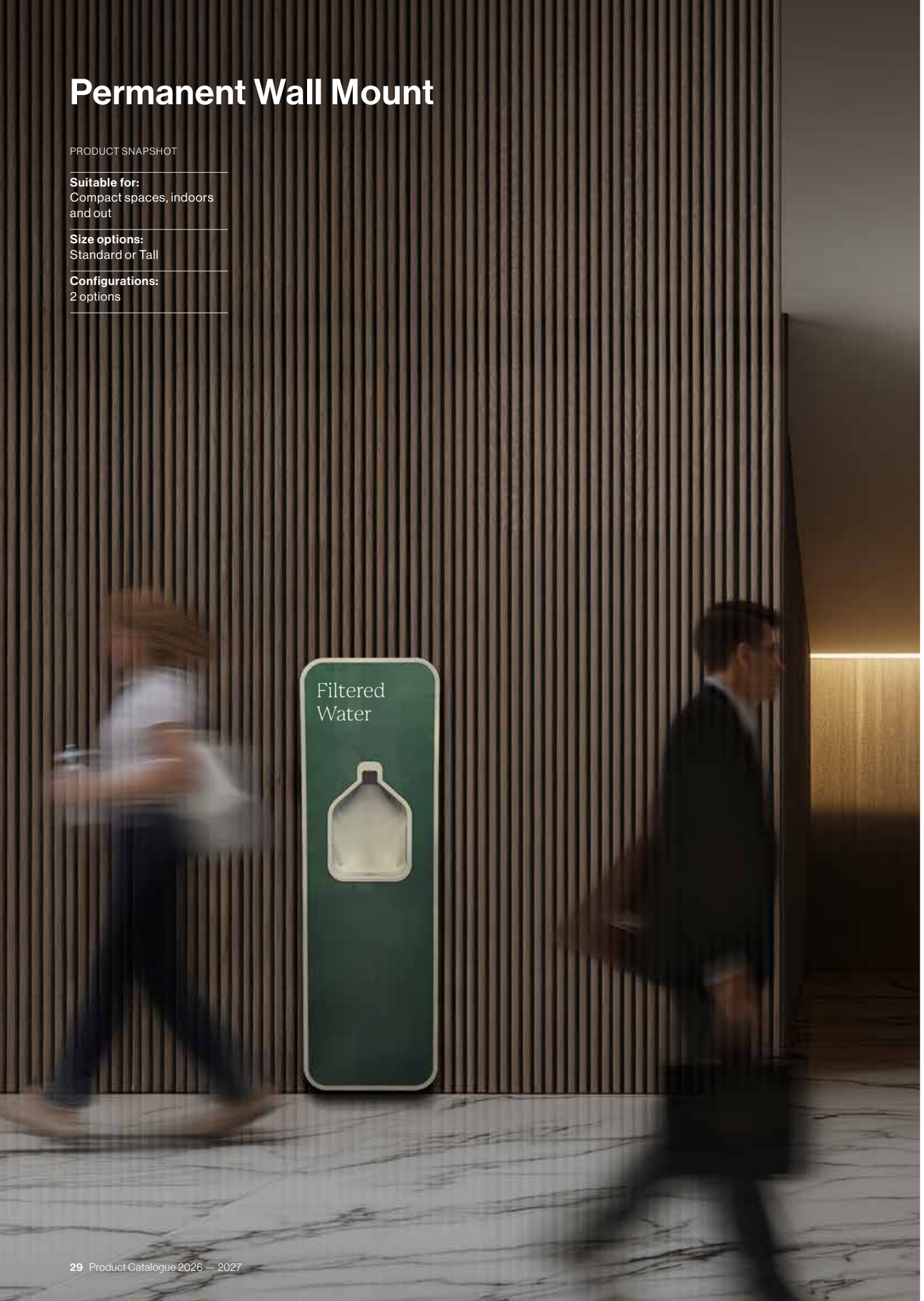
Permanent Wall Mount

PRODUCT SNAPSHOT

Suitable for:
Compact spaces, indoors and out

Size options:
Standard or Tall

Configurations:
2 options

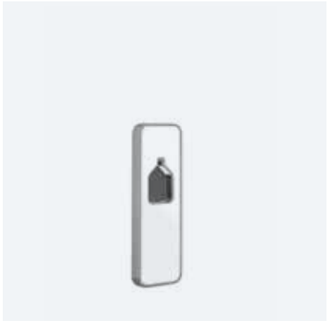


A streamlined permanent solution offering exceptional value and space efficiency. Ideal for environments where floor space is limited, without compromising on functionality.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height Tall 2070mm height
Operating Temperature	1˚C — 38˚C
Water Pressure	120kPa (1.2 bar) — 500kPa (5 bar)
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min*
Water Connection	1/2" threaded female connection
Drainage	40 mm PVC connection to stormwater, sewer or a suitable garden drainage

CONFIGURATIONS



Permanent Wall Mount
Standard
Custom Branded PMRSWM000CS
Unbranded PMRSWM000US

Permanent Wall Mount
Tall
Custom Branded PMRSWMTK0CS
Unbranded PMRSWMTK0US

Permanent Chilled

PRODUCT SNAPSHOT

Suitable for:
Premium high-use indoor and outdoor environments

Size options:
Standard or Tall

Configurations:
6 options

Delivers refreshing chilled drinking water for indoor or outdoor locations where comfort and performance are essential. Ideal for workplaces, education, health and premium public spaces with high daily usage.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height Tall 2070mm height
Operating Temperature	1˚C — 38˚C
Water Pressure	200kPa (2 bar) — 500kPa (5 bar)
Chilled Water Capacity	15L/hr, dependent on inlet water temperature
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min* Drinking Fountain 1.7L/min*
Water Connection	1/2" threaded BSP female connection inside unit
Drainage	40mm PVC pipe waterless trap in unit
Electrical connection	240V IP rated 3 pin socket to be installed inside or external to the unit

CONFIGURATIONS

Permanent Chilled
Standard
Custom Branded PMRSCMFC0CS
Unbranded PMRSCMFC0US

Permanent Chilled
Standard + Single Drinking Fountain
Custom Branded PMRSCMW30CS
Unbranded PMRSCMW30US

Permanent Chilled
Standard + Dual Drinking Fountain
Custom Branded PMRSCMW50CS
Unbranded PMRSCMW50US

Permanent Chilled
Tall
Custom Branded PMRSSCMW20CS
Unbranded PMRSCMW20US

Permanent Chilled
Tall + Single Drinking Fountain
Custom Branded PMRSCMW40CS
Unbranded PMRSCMW40US

Permanent Chilled
Tall + Dual Drinking Fountain
Custom Branded PMRSCMW60CS
Unbranded PMRSCMW60US

Disclaimer: Permanent Chilled range only available in Australia.

Semi Permanent

PRODUCT SNAPSHOT

Suitable for:
Long term installations

Size options:
Standard

Configurations:
2 options

Combining portable flexibility with permanent stability. Heavy-duty construction and a robust mounting base make it ideal for high-wind, high-traffic locations and longer-term use across schools, sporting clubs, public spaces and events.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height
Operating Temperature	1˚C — 38˚C
Water Pressure	120kPa (1.2 bar) — 500kPa (5 bar)
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min* Drinking Fountain 1.7L/min*
Water Connection	Compatible with standard garden hose, tap, or tank connections
Drainage	Drain via hose to a suitable garden or drainage point below the base of the water station

Secured ramps cover the weighted base and water connection points.

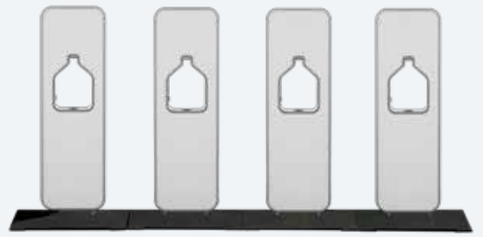
CONFIGURATIONS

Semi Permanent
Custom Branded XSRSTMBUDCS
Unbranded XSRSTMBUDUS

Semi Permanent
Drink Safe Hose Kit + Joiner Hose Kit
Custom Branded XSRSTMEADCS
Unbranded XSRSTMEADUS

Multi-Semi Permanent Bank Setup

Connect up to 4 Semi Permanent refills, subject to available water pressure.



Portable

PRODUCT SNAPSHOT

Suitable for:
Short term events

Size options:
Standard

Configurations:
2 options

Lightweight, portable and ready to go wherever hydration is needed. Quick to set up and easy to transport, it's the ideal solution for events, festivals, sporting venues and temporary activations.

SPECIFICATION OVERVIEW

Refill Size	Standard 1440mm height, 20kg
Operating Temperature	1˚C — 38˚C
Water Pressure	120kPa (1.2 bar) — 500kPa (5 bar)
Flow Rate *Pressure dependent	Bottle Refill 4.5L/min*
Water Connection	Compatible with standard tap or tank connections
Drainage	Drain via hose to a suitable garden or drainage point below the base of the water station.

Connects to a standard tap for quick-connect setup.

CONFIGURATIONS

Portable
Custom Branded PTRSTMBUDCS
Unbranded PTRSTMBUDUS

Portable
Drink Safe Hose Kit, Joiner Hose Kit + Carry Bag
Custom Branded PTRSTMP1DCS
Unbranded PTRSTMP1DUS

Multi-Portable Bank Setup

Connect up to 4 Portable refills, subject to available water pressure.

Bolt Down Kit available as an optional accessory for added stability. See page 23.

Service, support and warranty

Service and Maintenance

Our support doesn't end at installation. Tailored service programs help maximise reliability, extend product life and keep every station performing at its best.

Choose from onsite servicing, back-to-base Clean and Care programs on selected models, or guides and videos for routine in-house maintenance.

Services include:

— Preventative maintenance
— Scheduled servicing
— Filter replacement
— Performance audits
— Cleaning recommendations
— Asset management support

Technical Support

Get direct support from the people who know meetpat best, from installation and troubleshooting to ongoing maintenance and product advice.

— Product and technical advice
— Installation support
— Maintenance guidance
— Responsive customer support

Genuine Spare Parts

Genuine meetpat replacement parts and modular components make maintenance and repairs simple, helping reduce downtime and extend product life.

— Genuine replacement components
— Fast access to common service parts
— Designed for easy maintenance and repair

Warranty

Every meetpat station is backed by comprehensive warranty coverage for added confidence.

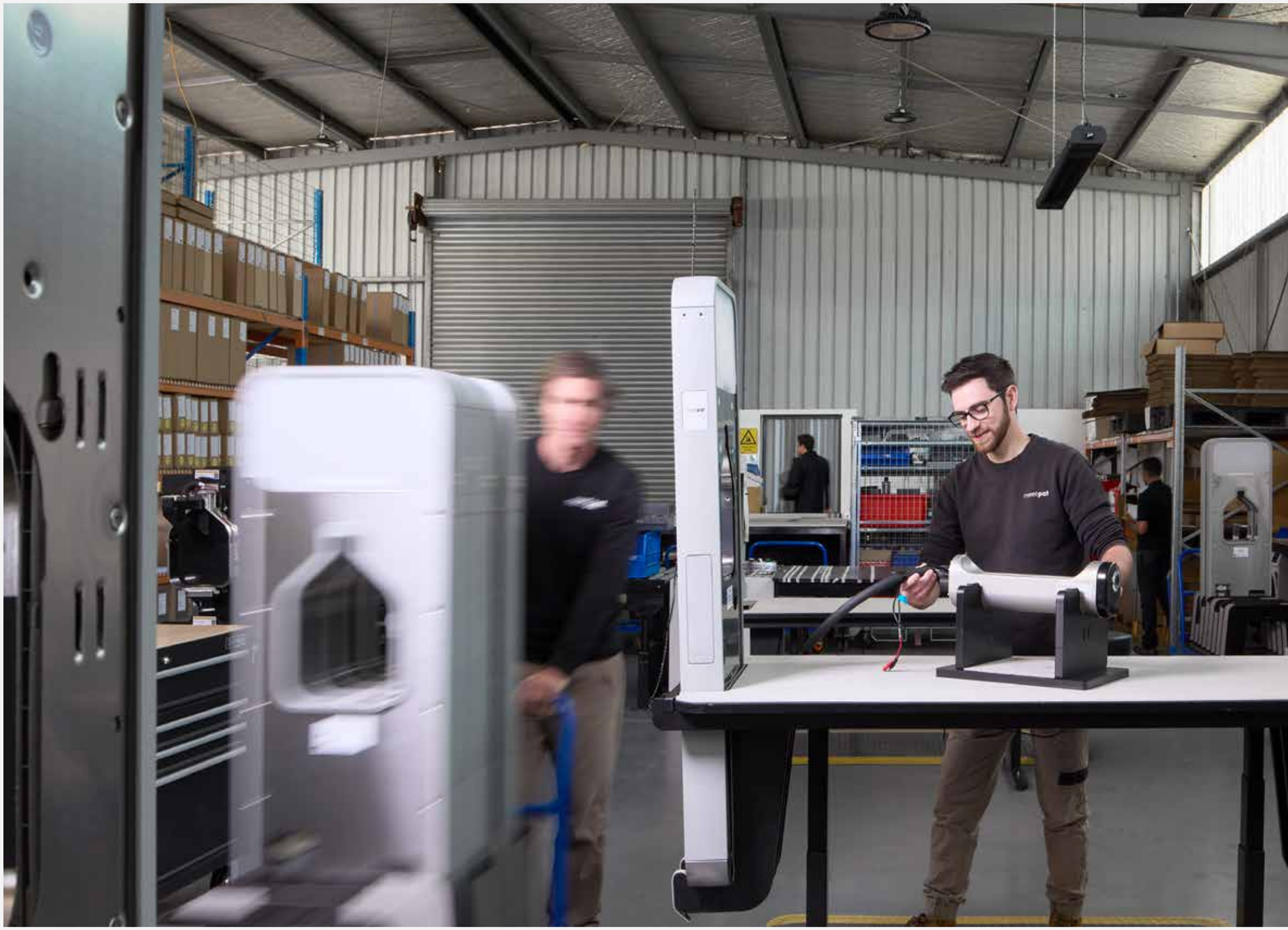
Permanent Stations

— 3 year standard warranty
— 10 year structural warranty on stainless steel frame construction
— Designed for a 10 – 15 year product life with regular servicing and maintenance

Portable Stations

— 1 year standard warranty
— Designed for a 10 – 15 year product life with regular cleaning and maintenance

Refer to the meetpat Product Warranty for full terms and conditions.



At meetpat, we're here to create positive impact — supporting our communities, customers and an inclusive workplace, while balancing purpose with profit.

CERTIFIED AND PROUD OF IT —

Lead Free

NSF

ACS

AUSTRALIAN MADE

A FEW AWARDS ALONG THE WAY —

DESIGN AWARD 2020

GOOD DESIGN AWARD® GOLD WINNER

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meetpat proudly acknowledges the Traditional Custodians and Owners of the land and water on which we operate, and pays our respects to Elders past, present and emerging.

meetpat®

Want to learn more? We'd love to talk to you about delivering hydration with a difference.

Let's meet.

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